# **Support.com**

## **Rick Bloom, CEO**

### **Bio**

Rick Bloom is the President and CEO of Support.com. Rick’s leadership and commitment to operational excellence have established Support.com as the full spectrum leader in outsourced call center and direct-to-consumer tech support services. Rick is deeply passionate about technology problem-solving, enabling both consumers and businesses alike to get the most out of their tech.

Previously, Rick served as Executive Chairman of Arcata LLC, a web-based marketing execution services company, and was President and Chief Operating Officer of Renaissance Acquisition Corporation, a publicly traded special purpose acquisition company. Rick also served as Chief Executive Officer of Caswell Massey, a branded personal care consumer product company with an Online & Catalog Division as well as retail stores throughout the country. Prior to that, Rick was President, CEO, and COO of Marietta Corporation, a maker and marketer of personal care and household products for the country’s largest consumer product companies.

Rick currently serves as a director of WestMountain Gold, Inc., a publicly traded precious metals exploration company with an active gold mining project in Alaska. Rick also serves as a director of NexCore Group, LLC, a national healthcare real estate developer, operator and property manager and as a director of Glide Rite Corporation, a national field-service operator that provides equipment repair and maintenance service provider to the country’s largest retailers.

Rick earned a BS summa cum laude in Economic Science from The Wharton School, University of Pennsylvania.